

## PUBLIC COMPLAINTS

The Board of Education recognizes the right of community members to register individual or group concerns regarding instruction, district programs, materials, operations, and/or staff members. The main goal of this district is to resolve such concerns with only the parties involved, whenever possible. Public complaints about the school district will be directed to the proper administrative personnel. Complaints about specific classroom practices shall be directed to the teacher concerned. If the matter is not settled satisfactorily, the complainant shall then contact the Building Principal; if there is no resolution on this level, the Superintendent of Schools or his/her designee shall be contacted. The Superintendent shall ask for a summary of previous discussions held with school personnel in relation to the concern. The matter shall be investigated and findings and conclusions shall be reported to the individual concerned. The Superintendent shall refer the issue or the resident has the right to appeal to the Board for final resolution.

All matters referred to the Superintendent and/or the Board should be in writing. Concerns registered directly to the Board as a whole or to an individual Board member shall be referred as soon as is reasonably possible to the Superintendent for investigation, report and/or resolution.

Cross-ref: 1440, Complaints About School Personnel  
2111, Board Member Authority

Adoption date: December 1, 1995